

## MISCELLANEOUS SERVICE ARRANGEMENTS

### 8.13 LOW-INCOME PROGRAM

(C)

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

#### 8.13.1 Lifeline Assistance

##### A. General

Lifeline Assistance is a non-transferable retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for voice telephony service that includes the following services: voice-grade access to the public switched network or its functional equivalent; local usage; access to emergency services; and toll limitation.

##### B. Regulations

Subscribers are eligible for Lifeline Assistance if:

1. The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or
2. The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid;  
Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;  
Supplemental Security Income (SSI);  
Federal Public Housing Assistance;  
Low-Income Home Energy Assistance Program (LIHEAP);  
National School Lunch Program's free lunch program;  
Temporary Assistance for Needy Families (TANF);  
Low Income Senior Citizens discount plan offered by a local gas or power company

3. Other eligibility requirements may be established by the Commission.

(C)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.13 LOW-INCOME PROGRAM (Cont'd)

(C)

8.13.1 Lifeline Assistance (Cont'd)

B. Regulations (Cont'd)

4. Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that s/he receives benefits under a program outlined in sub-paragraphs (B)(1) through (B)(3), above, and must, on that same document, agree to notify the Company if s/he ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.
5. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
6. Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first demonstrates to the Commission that the Company would incur substantial costs, that the Company offers toll limitation without charge, and that telephone subscribership among low-income subscribers in the Company's service area is greater than or equal to the national subscribership rate for low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in Georgia. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of the waiver process, and to implement a waiver, if granted. The Company may reapply for the waiver as necessary.
7. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

(C)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.13 LOW-INCOME PROGRAM (Cont'd)

(C)

8.13.1 Lifeline Assistance (Cont'd)

- C. Effective August 1, 2012, the Lifeline credit available to an eligible customer in Georgia is equal to the total of federal support as established by the Federal Communications Commission. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.
- D. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal Subscriber Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
- E. To be eligible for Lifeline Assistance, qualifying customers must subscribe to a flat-rate basic local exchange service offering that is made available in the Company's service area.
- F. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

(C)

## BASIC LOCAL EXCHANGE SERVICE

### 6.1 LOCAL EXCHANGE RATES

#### 6.1.1 General

Basic Local Exchange Service is provided by means of station, wire, switching and other facilities, plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates as set forth below. The facilities, plant and equipment used to provide Basic Local Exchange Service are also used in the furnishing of toll telephone services at rates applicable for such services.

Pursuant to O.C.G.A. Section 46-5-166, effective November 1, 1996, basic single-line residence rates, basic single-line business rates and the associated touch-tone service rates are to be capped for five years. The rates for multi-line business accounts are not capped.

#### 6.1.2 Base Rates

Class and Grade of Service	Hoboken	EXCHANGE		Waynesville
		Hortense	Nahunta	
Business 1-Party Flat Rate Tone	\$19.20 (I)	\$19.20 (I)	\$19.20 (I)	\$19.20 (I)
Residence 1-Party Flat Rate Tone	\$19.20 (I)	\$19.20 (I)	\$19.20 (I)	\$19.20 (I)

- Rates and conditions for the provision of PBX and key systems have been moved to Section 8.
- Rates for Rotary Line service have been moved to Section 8.



**MISCELLANEOUS SERVICE ARRANGEMENTS**

**8.1 SEASONAL AND VACATION SERVICE (Cont'd)**

**8.1.2 Rates and Charges**

**A. Main Station Service**

1. The charge for Main Station Service during the period of suspension is fifty percent (50%) of the rate regularly charged.

**B. Key and PBX Systems**

1. The charge for Key and PBX systems during the period of suspension is fifty percent (50%) of the rates regularly charged.

**C. Additional Features and Charges**

1. The charge for advanced calling features during the period of suspension is zero percent (0%) of the rate regularly charged. (T)  
(T)
2. (Deleted) (D)  
|  
(D)
3. The charges for Universal Emergency Number Service-911 and Dual Party Relay System during the period of suspension is one hundred percent (100%) of the rate regularly charged. (T)  
|  
(T)
4. The charge for Federal End User Common Line (EUCL) Charge during the period of suspension is fifty percent (50%) of the rate regularly charged. (N)  
(N)

**8.2 ROTARY LINE SERVICE**

**8.2.1 General**

- A. Rotary Line Service is provided for the origination of telephone calls through the use of a rotary dial instead of a touchtone pad. Rotary Line Service is only available to existing Rotary Line customers. Rotary Line Service is not available to new customers. (T)

**8.2.2 Rates and Charges**

Class and Grade of Service	Hoboken	EXCHANGE			Waynesville
		Hortense	Nahunta		
Business 1-Party Flat Rate Pulse	\$19.20 (I)	\$19.20 (I)	\$19.20 (I)		\$19.20 (I)
Residence 1-Party Flat Rate Pulse	\$17.74 (I)	\$17.74 (I)	\$17.74 (I)		\$17.74 (I)

Issued: February 28, 2013

Effective: March 28, 2013

REDACTED FOR PUBLIC INSPECTION

**REDACTED – FOR PUBLIC INSPECTION**

**BRANTLEY TELEPHONE COMPANY (SAC 220347)**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**